



## Reinhart Recognized for Superior Client Service 2013

MILWAUKEE – Reinhart Boerner Van Deuren s.c. (Reinhart) is recognized as a client service leader in the [BTI Client Service A-Team 2014](#). The *BTI Client Service A-Team* is the only law firm ranking based solely on direct, unprompted feedback from corporate counsel.

In-depth interviews with more than 300 corporate counsel reveal Reinhart delivers better client service than over half of the law firms serving the world's largest clients. Additionally, corporate counsel place Reinhart on the *BTI Client Service A-Team 2014* Honor Roll for "Commitment to Help" and 9 more of the 17 activities driving client service.

Reinhart has an established tradition of placing service at the forefront of its client relationships. That tradition is expressed in a formal set of [Client Service Standards](#). In addition, Reinhart has a designated team of Client Service Advocates available for direct client contact, fostering an "open door" policy for feedback and satisfactory resolution of concerns.

### About BTI

BTI is the leading provider of high-impact, direct, no-nonsense strategic market research for professional services firms. The *BTI Client Service A-Team* evaluates individual law firm performance through the eyes of the client. No law firms influence the results, submit nominations or provide client names. The research is independent and unbiased, and the client solely decides which law firms are best at the 17 activities driving superior client relationships.

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#### POSTED:

Dec 8, 2013

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